BayLink Call Return Service User Guide

OVERVIEW

BayLink Call Return Service is both a standalone service and an extra charge feature which can be added to any BayLink message box.   As a standalone service Call Return includes all the features of BayLink Voicemail plus the ability to make outbound calls from your message box. Please refer to the BayLink Voicemail Service User Guide.

OUTBOUND CALLING

1) **Call your BayLink telephone number.**

2) **When the outgoing greeting starts to play, press** `0`

3) **At the prompt, enter your pass code to complete login**

4) **To make an outbound call, press** `0` **and at the prompt enter the number that you wish to dial followed by** `#`

5) **To dial a Caller ID associated with a voice message press** `2` **You will hear the caller ID and prompted to confirm the outbound call.**

My BayLink – Working Your Way

At BayLink we firmly believe that voicemail should work the way *you* work. Visit our web site www.mybaylink.com and select 'My BayLink' to learn more about how BayLink can be customized for your individual needs.

Need Help?

Visit:　　　　**www.mybaylink.com**
Email:　　　　**support@mybaylink.com**
Call:　　　　**(800) 909-8439   (M – F 9 Am – 5 Pm)**